



Central Midlands  
Commissioning Support Unit



## Call to Action Clinician Survey Summary of Responses

## The negatives

## Public (first 500)

- Resources feel tight ✓
- Concerns about attracting / retaining staff ✓
- Rising tide of demand (expectations/aging) ✓
- Previous management and political interference and unsatisfactory change ✓
- Poor morale

*[Has there been too much or too little change?]*

## The positives

- Common ground in putting quality to the fore (compassion and safety especially)
- Common ground on importance of delivering accessible services

*[Is there sometimes a trade off between quality and accessibility? How can the public be engaged in that debate?]*

## Public (first 500)

✓

✓

Public see accessibility as biggest issue (especially to GPs)

## The opportunities

- Managing demand better
- New models to deliver
- More care in the community (and out of hospital)
- Joint working and better coordination
- Use technology better
- Emphasise education for patients and supporting self-care
- Reorganise services to achieve resilient high quality
- Clinical leadership to drive clinically sensible change

## Public (first 500)

✓

✓

✓

*Reduce waste  
and duplication*

✓

✓

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✓

- *An inclusive decision making process*